



Property Management Resource Guide

Boston MA

Pictured:
The MassHousing-financed
Flat 9 at Whittier in Roxbury

www.masshousing.com
617.854.1000

**UPDATED
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About

MassHousing is an independent, quasi-public agency created in 1966 and charged with providing financing for affordable homeownership and rental housing in Massachusetts. The Agency raises capital by selling bonds and lends the proceeds to low- and moderate-income homebuyers and homeowners, and to developers who build or preserve affordable and/or mixed-income rental housing. MassHousing does not use taxpayer dollars to sustain its operations, although it administers some publicly funded programs on behalf of the Commonwealth. Since its inception, MassHousing has provided more than \$29.5 billion for affordable housing.

The Housing Stability Department (HSD) provides a variety of programs and resources aimed at promoting positive tenancies, reducing evictions, and creating opportunities for residents of affordable rental housing. HSD leads Inter-governmental collaborations to address disparities in housing access and stability for at-risk populations; offers program and grant support to help MassHousing partners foster inclusive, safe, healthy and thriving communities; and organizes learning opportunities that focus on the intersection of social issues and affordable housing.

For more information, visit masshousing.com/housingstability.

The following guide is a non-exhaustive list of resources.

Contact Kara Johnson, Senior Strategy and Program Manager in the HSD, with any questions at: kpjohnson@masshousing.com

Communities Included in Boston

Allston/Brighton
Back Bay
Bay Village
Beacon Hill
Charlestown
Chinatown
Dorchester
East Boston
Fenway/Kenmore
Financial District/Downtown
Hyde Park
Jamaica Plain
Mattapan
Mission Hill
North End
Roslindale
Roxbury
South Boston
South End
West End
West Roxbury

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Childcare Assistance

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Statewide/National Resources:

[Child Care Aware](#)

Child Care Aware of America is a national network of childcare resource and referral (CCR&R) agencies that connect communities with quality and affordable childcare. They provide information on selecting childcare, paying for childcare, military family fee assistance and respite care, in addition to many other family and childcare issues.

Contact: 1-800-242-2246

[Childcare.gov](#)

Childcare.gov helps families across the country by providing resources and information regarding selecting and paying for childcare, health and human services, and financial assistance. Childcare.gov offers a search engine to find childcare programs and services within the state of Massachusetts.

[Children's Trust of Massachusetts](#)

55 Court St, 4th Floor, Boston, MA 02108

The Children's Trust of Massachusetts has created this program search site to connect families with help and services within their own communities. The Children's Trust's mission is to stop child abuse and they have partnered with various family programs to ensure that families have accessible and affordable resources.

Contact: 617-727-8957

[Community Action Agencies \(CAAs\)](#)

CAAs were created in 1964 as private, non-profit human service and advocacy organizations to fight poverty and expand access to achieve economic stability for communities. CAAs offer resources for center- and home-based childcare, Head Start and Early Head Start programs, and other programs such as housing, food banks, energy assistance, and many more.

Contact: 617-573-1100

[Coordinated Family and Community Engagement](#)

The Coordinated Family and Community Engagement (CFCE) Network is a group of local programs that provide families with child development resources and services to families with young children.

[Massachusetts Department of Early Education and Care \(EEC\)](#)

50 Milk St, 14th Floor, Boston, MA 02109

The Department of Early Education and Care (EEC) operates within the Massachusetts Executive Office of Education. EEC aims to provide access to resources and information to all residents of Massachusetts. EEC offers childcare search for different types of childcare, financial assistance, voucher information, Head Start and Early Head Start resources, and among many forms of information.

Contact: 617-988-6600

[Family TIES of Massachusetts](#)

Family TIES of Massachusetts is a program that provides information and training for families and children with special health needs or disability and their professional partners. They are a key source of information about Early Intervention (EI) and have an ongoing list of EI programs in the state.

Contact: 800-905-TIES (8437)

[Head Start and Early Head Start Centers](#)

Head Start and Early Head Start are federal childcare programs that offer center-, home-based, and family childcare options. Head Start is offered to three- and four-year-olds prior to them entering kindergarten, and Early Head Start accepts infants and toddlers. These programs are offered statewide and available where there are openings for eligible families. Early Head Start may not be available in all communities.

[KinderCare](#)

KinderCare offers early education programs for children from birth through kindergarten across the country. Tuition support is available, if eligible.

Mass 211

Mass 211 is an easy to remember telephone number that connects callers to information about critical health and human services available in their community. It serves as a resource for finding government benefits and services, nonprofit organizations, support groups, volunteer opportunities, donation programs, and other local resources. Always a confidential call, Mass 211 maintains the integrity of the 9-1-1 system saving that vital community resource for life and death emergencies.

Contact: 211 or 877-211-MASS (6277) - toll free

YMCA Childcare Search

YMCA's across the country offer early learning, childcare, and out-of-school programs assisting working families. They typically offer full day and partial day programs which can be found using their location search by zip code.

Regional Resources:

Action for Boston Community Development (ABCD)

Central Office: 178 Tremont St., Boston, MA 02111

CCCB Office: 105 Chauncy St., Boston, MA, 02111

ABCD is a Community Action agency that provides Head Start and Early Head Start programs for families in Boston, Medford, Malden, and Everett. Their Child Care Choices of Boston (CCCB) is a resource and referral agency for families and the greater community for childcare and out of school programs and help paying for these programs. CCCB support is available to families in Arlington, Brookline, Cambridge, Somerville, Boston, Chelsea, Revere and Winthrop.

Contact:

- 617-348-6000
- Head Start and Children's Services: 617-348-6388 or headstart@bostonabcd.org
- CCCB: 617-542-5437 (KIDS) or cccb@bostonabcd.org

[Little Sprouts Boston](#)

Little Sprouts is a network of early education centers with a location in downtown Boston. They offer daycare and preschool programs with a curriculum designed to foster social, emotional, and academic growth in young children. Little Sprouts is known for its nurturing environment and individualized care. 105 Chauncy St, Boston, MA 02111

Contact: 856-264-7946

[Nurtury Early Education](#)

Nurtury provides early education and care programs for infants, toddlers, and preschoolers in Boston. They have several centers, including one in downtown Boston, and offer full-day daycare, early childhood education, and family support services. 33 Bickford St, Boston, MA 02120 (Near Downtown Boston)

Contact: (617) 695-0700

[Boston Chinatown Neighborhood Center \(BCNC\)](#)

BCNC offers bilingual and culturally responsive early education and childcare services, including daycare and preschool programs, for families in the Chinatown and Greater Boston area. They provide a supportive environment that caters to the needs of the Asian-American community.

Contact: 617-249-2995

[Horizons for Homeless Children](#)

Horizons for Homeless Children provides high-quality early education, daycare, and family support services specifically for young children and families experiencing homelessness. Their programs aim to help children achieve developmental milestones and prepare them for kindergarten while supporting parents in overcoming homelessness.

Contact: 617-553-5454

[Massachusetts Child Care Subsidy Program \(CCSP\)](#)

Administered by the Massachusetts Department of Early Education and Care (EEC), the CCSP provides financial assistance to low-income families to help cover the cost of childcare. The program aims to ensure that children have access to safe, affordable, and quality childcare while parents work or attend school.

[Boston Centers for Youth and Families \(BCYF\)](#)

1483 Tremont St., Boston, MA 02120

BCYF is the City of Boston's largest human services agency and operates 35 facilities, including community centers across the city. BCYF offers programs and services for all ages throughout the year.

Contact: 617-635-4920 or bcyf@boston.gov

[Catholic Charities Boston](#)

Yawkey: 185 Columbia Rd, Dorchester, MA 02121

Labouré: 275 West Broadway, Boston, MA 02127

Catholic Charities Boston offers childcare at various locations in Boston and the greater community. There is center-based care at Yawkey Child Care and Labouré Child Care Center, that offer breakfast, lunch, and snack. Subsidies and vouchers are available at both locations.

Contact:

- Yawkey: 617-506-6645 or kathleen_nichols@ccab.org
- Labouré: 617-464-8500 or ryann_hazelton@ccab.org

[City of Boston Office of Early Childhood](#)

1 City Hall Sq., Boston, MA 02120

The City of Boston Office of Early Childhood offers child care resources and information for parents and families in addition to providers. On their site, there is a detailed map with a variety of types of childcare that can be filtered through to find the care that best suits your family. The Office of Early Childhood is committed to universal, affordable childcare for all children under 5.

Contact: 617-635-2850 or earlychildhood@boston.gov

Clarendon Early Education Services, Inc.

120 Mt. Hope St., Roslindale, MA 02131

Clarendon Early Education Services is a childcare and nutrition agency that has services for a range of ages from birth to 13 years old. They offer night and weekend care options, door-to-door transportation, and childcare referrals, and financial assistance for childcare, all in multiple languages, such as Spanish, Portuguese, Khmer, Vietnamese, and others.

Contact: 617-327-3201

Discovery Schoolhouse, Inc.

101 Blue Hills Parkway, Milton, MA 02186

Discovery Schoolhouse encourages affordable educational spaces for families in Milton, Hyde Park, Mattapan, and the surrounding communities. Discovery Schoolhouse offers toddler, preschool, and kindergarten programs at income-based tuition rates in addition to local early education and childcare resources as a Coordinated Family and Community Engagement program.

Contact: 617-698-9876 or brian@discoveryschoolhouse.org

Domestic/Sexual Violence Support

Statewide/National Resources:

[Behavioral Health Network](#)

This [link](#) provides a list of locations across Western Massachusetts.

Behavioral Health Network, Inc. (BHN) is a regional provider of comprehensive behavioral health services for adults, children and families. Since its origins in the Child Guidance Clinic of 1938, BHN has grown into the largest behavioral health service provider in Western Massachusetts.

Contact: Use this [link](#) to find contact information for each location.

[Jane Doe Inc](#)

A coalition against domestic violence across the state of Massachusetts. This website offers specific resources and contact information throughout the state.

[MA Safelink](#)

Hotline for safety planning, resources, and referrals.

Contact: (877) 785-2020

[Massachusetts Society for the Prevention of Cruelty to Children](#)

125 Hartwell Avenue, Lexington, MA 02421

Massachusetts Society for the Prevention of Cruelty to Children is a private, non-profit society dedicated to leadership in protecting and promoting the rights and well-being of children and families. This program offers pregnancy and parenting support, child and family therapy, foster care and adoption, and advocacy work. This program is specifically designed to end violence towards children and families. Use this [link](#) to find a regional office's location and contact information.

Contact: Main office (781) 861-0890

[National Domestic Violence Hotline](#)

This is a 24 hour hotline.

Contact: (800) 799-7233 or text LOVEIS to 22522

[The Network/La Red](#)

The Network/La Red is a survivor-led, social justice organization that works to end partner abuse in LGBTQ communities. We strengthen our communities through organizing, education, and the provision of support services. Support services include 24-hour hotline, housing pathway programs, support groups, and resources.

Contact: (617) 742-4911 or toll free (800) 832-1901

[The Northeast Native Network of Kinship and Healing](#)

We create safe spaces by offering: crisis sheltering to provide safety during crisis and emergency situations, relocation assistance to assist program participants in relocating after fleeing/leaving an abusive situation, and transitional assistance to help support program participants become economically stable after domestic violence, and through sexual assault sheltering services.

Contact: (508) 663-3874

[Safe Horizon](#)

24 Hour hotline or chat with an advocate using this link.

Contact: 1-800-621-HOPE (4673)

[Victim Rights Law Center](#)

The Victim Rights Law Center's mission is to provide legal representation to survivors of rape and sexual assault to help rebuild their lives; and to promote a national movement committed to seeking justice for every rape and sexual assault survivor. They offer legal services, pro bono programs, and trainings.

Contact: (617) 399-6720

[Visioning B.E.A.R Circle Intertribal Coalition](#)

The mission of VBCIC is to prevent domestic and sexual violence and other interpersonal violence in the tribal, intertribal, and multicultural communities in the Northeast, as well as nationally. Visioning B.E.A.R. provides prevention education, training, and technical assistance to all indigenous and multicultural communities in the Northeast and nationally who wish to eliminate interpersonal violence in their tribal, intertribal, or other types of communities. The acronym B.E.A.R. in our name stands for "Balance, Equality, and Respect."

Contact: (413) 961-9167

Regional Resources:

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[Beth Israel Lahey Health- Deaconess Medical Center](#)

330 Brookline Avenue, Boston, MA 02215

We offer a range of services and can help you, which includes a plan for safety, access to safe housing, the ability to talk about your relationship and your options, locate and apply for resources, individual counseling, support groups, provider consultation, and training sessions for your organization.

Contact: (617) 667-8141

[Casa Myrna](#)

451 Blue Hill Avenue, Boston, MA 02121

Casa Myrna is Boston's largest provider of domestic violence awareness efforts and of shelter and supportive services to survivors. Our comprehensive range of services, available in both Spanish and English, provide survivors with tools to recover from the trauma of abuse and begin to build sustainable self-sufficiency.

Contact: (617) 521-0100

[Passageway - Domestic Abuse Prevention and Intervention at Brigham and Women's Hospital](#)

Use this [link](#) to look for a location near you

CCHHE's Passageway program works to improve the health, wellbeing, and safety of those experiencing abuse from an intimate partner. We offer the following support services to hospital and health center patients, employees, and community members: Free and confidential advocacy services, safety planning, individual counseling and support, support groups, medical advocacy, legal and court advocacy, and referrals to community resources (health care, housing, shelter, lawyers, and others)

Contact: Use this [link](#) to find contact information

[Safe Havens Interfaith Partnership Against DV](#)

89 South Street, Suite 603, Boston, MA 02111

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Safe Havens Interfaith Partnership Against Domestic Violence and Elder Abuse is an interfaith organization that promotes hope and justice for victims and survivors of domestic and sexual violence and elder abuse.

Contact: (617) 951-3980 or info@interfaithpartners.org

[Stone House Inc,](#)

1 Westminster Avenue, Roxbury, MA 02119

Stone House makes a difference in our community by caring for and protecting adult and child survivors of domestic abuse, and helping them rebuild safe, secure, independent lives of purpose and self-fulfillment. Services include housing pathways, counseling, advocacy support, and individual support.

Contact: (617) 427-9801

[Transformative Action Project \(TAP\)](#)

102 The Fenway, Cushing Hall, Boston, MA 02115

TAP is an initiative of Violence Transformed and the Public Health Advocacy Institute at Northeastern University School of Law. Services include a blend of Mindful Practice, Creative Engagement, and Legal Empowerment, which are offered as interactive groups. Additionally, time-limited (an intervention may be offered for a few hours or as multi-day intensives; they may be one-time interventions or a series of sequenced workshops spanning several months). Co-designed by TAP staff & your community group or neighborhood organization. Interventions are hosted by your organization or held in local settings which are comfortable and familiar to your members, and offered free of charge.

Contact: (617) 373-8625

[Unitarian Universalist Urban Ministry- Domestic Violence Shelter](#)

10 Putnam Street, Roxbury, MA 02119

Renewal House operates within a network of organizations providing safe, confidential shelter and healing services to those fleeing violence. Residents of the shelter receive counseling and support services throughout their stay at the shelter. Additionally, staff help those residents who are looking for permanent housing.

Contact: (617) 277-4194

Statewide/National Resources:

[Meals on Wheels](#)

Meals on Wheels provides nutritionally balanced meals to elders, their dependents, and adults with disabilities in the Commonwealth through home delivery or at dining sights. Meals on Wheels programs in the Commonwealth also provide many different medically tailored and culturally appropriate meals. Use the agency directory to find your local Meals on Wheels provider.

Contact: 1-800-243-4636

[Project Bread's Food Source Hotline](#)

Project Bread's FoodSource Hotline is the food assistance line for all of Massachusetts. Whether you need help paying for food and don't know where to start or you're curious about ways to boost your food budget or save on groceries, you can chat.

Contact: call or text 1-800-645-8333

[Salvation Army](#)

Follow link and enter zip code for nearest location

The Salvation Army offers information about food pantries, meal programs, community gardens, and more. Salvation Army programs and services vary with local needs. For information on specific programs and locations, contact your local Salvation Army Corps Community Center by using the location search.

Contact: 800-725-2769 or use the location search to find local contact information

[SNAP Program Benefits](#)

SNAP is a federal nutrition program administered by the Department of Transitional Assistance (DTA) for Massachusetts residents. Check your eligibility using the confidential [screener](#) or see the chart on the website. If eligible, apply, and DTA will mail you an [Electronic Benefit Transfer \(EBT\) card](#). You can use the funds on your EBT card to shop for food. It looks and works like a debit card.

Contact: DTA Assistance Line: 1-877-382-2363 (press 7 to apply for SNAP)

[Women, Infants, and Children Nutrition Program](#)

WIC is a nutrition program that provides healthy foods, nutrition education, breastfeeding support, and referrals to healthcare and other services, free of charge, to Massachusetts families who qualify. Use this [link](#) to check your eligibility.

Contact:

- 1-800-942-1007
- wicinfo.dph@massmail.state.ma.us
- Check local contact information by using this [link](#) and entering your location information

[About Fresh](#)

About Fresh is a Boston-based nonprofit that improves healthy food access through Fresh Connect and Fresh Truck. [Fresh Connect](#) provides prepaid debit cards funded by healthcare providers for patients to buy fresh, culturally relevant food. [Fresh Truck](#) brings affordable produce directly to underserved neighborhoods using mobile markets, helping bridge the gap between healthcare and food security.

Contact: media@aboutfresh.org

Regional Resources:

[ABCD Food Pantries](#)

178 Tremont Street, Boston, MA 02111

ABCD operates five Food Access Centers for Boston residents: Allston/Brighton, East Boston, Mattapan, Parker Hill/Fenway, and Roxbury/North Dorchester. They also organize food pop-ups, food delivery, holiday meals, and more.

Contact: 617-348-6000

Community Servings

179 Amory Street, Jamaica Plain, MA 02130

Provides scratch-made medically tailored meals to individuals and their families experiencing critical or chronic illness and nutrition insecurity. They also provide nutrition education and counseling, food service job training, and more.

Contact: [617-522-777](tel:617-522-777)

Greater Boston Food Bank

70 South Bay Ave, Boston, MA 02118

The GBFB acquires food through food industry product donations and financial contributions, which is distributed to food pantries, soup kitchens, meal programs, senior centers, and more. GBFB also provides free Mobile Markets for isolated communities and The Commodity Supplemental Food Program for seniors. They also provide help with SNAP applications and offer educational nutrition resources on their website. Use the agency locator to find available food assistance near you.

Contact: 617-427-5200

Rosie's Place

889 Harrison Avenue, Boston, MA 02118

Rosie's Place is a multi-service community center that offers women emergency shelter and meals, and so much more. Rosie's Place offers a dining room open 365 days a year and a food pantry for women to shop both weekly and monthly.

Contact: 617-442-9322

Roslindale Food Pantry

25 Cummins Highway Roslindale, MA 02131

Provides pre-packed boxes of food once a month for anyone who resides on Roslindale or Hyde Park. You must demonstrate proof of Roslindale or Hyde Park residence.

Contact: 617-323-8302

Statewide Resources:

[Community Action Agencies \(CAAs\)](#)

Community Action Agencies (CAAs) were created in 1964 as private, non-profit human service and advocacy organizations to fight poverty and expand access to achieve economic stability for communities. CAAs are often providers of LIHEAP and offer a variety of other services and programs such as housing, food banks, child care, and many more.

Contact: [Here](#) is a list of CAAs in Massachusetts with their contact information.

[JOE-4-SUN](#)

JOE-4-SUN MA is available to low-income Massachusetts residents who receive an Eversource or National Grid electric bill. JOE-4-SUN is not a utility company or energy supplier. You will continue to receive an electric bill from your utility as usual. JOE-4-SUN is a low-income community solar program that works with your utility to reduce your total balance due by applying credits to your electric bill.

Contact: Joe4sun@citizensenergy.com or 855-JOE-4-SUN

[Massachusetts Home Energy Assistance Program \(LIHEAP\)](#)

EOHLC Main Office: 100 Cambridge St, Suite 300, Boston, MA 02114

b. The Massachusetts home energy assistance program (LIHEAP) is a 100% no-cost resource that helps eligible households pay a portion of their heating bills. There is a large network of local service providers which can be located through this [portal](#). Eligibility is based on factors including but not limited to household size and combined gross annual income of household members. Homeowners and renters may apply, in person or through the online application.

Contact: 617-573-1100 or TTY: 617-573-1140

Mass 211

Mass 211 is an easy to remember telephone number that connects callers to information about critical health and human services available in their community. It serves as a resource for finding government benefits and services, nonprofit organizations, support groups, volunteer opportunities, donation programs, and other local resources. Always a confidential call, Mass 211 maintains the integrity of the 9-1-1 system saving that vital community resource for life and death emergencies.

Contact: 211 or toll free: 877-211-MASS (6277)

Mass Save

Mass Save is a collaborative of various electric and gas companies in Massachusetts, serving customers of Berkshire Gas, Cape Light Compact, Eversource, Liberty, National Grid, and Unitil. Mass Save offers a variety of services, rebates, incentives, trainings, and information for residents, businesses, renters, and communities.

Contact: Contact form [here](#)

Massachusetts Good Neighbor Energy Fund

The Massachusetts Good Neighbor Energy Fund is available to any Massachusetts resident who, because of temporary financial difficulty, cannot meet a month's energy expense and is not eligible for state or federal energy assistance. Income must fall between 60 and 80 percent of the state's median income levels. There are Corps and Community Centers in Athol, Boston, Brockton, Cambridge, Chelsea/East Boston, Fall River, Fitchburg/Montachusett, Framingham, Greenfield, Haverhill, Holyoke, Hyannis, Lawrence, Lowell, Lynn, Milford, New Bedford, Newburyport, North Adams, North Shore, Pittsfield, Quincy, Springfield, Waltham, and Worcester.

Contact:

- If you do not see a Salvation Army Service Center near you or for more information, please call: 800-334-3047 (serving area codes 508, 617, 781 and 978) or 800-262-1320 (serving area code 413)

Regional Resource:

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[Action for Boston Community Development \(ABCD\)](#)

178 Tremont St, 4th Floor, Boston 617-357-6012.

For Boston, Brookline, or Newton residents. Access to other home and energy related services including weatherization, heating system repairs, past-due bill reductions, etc through LIHEAP

Contact: 617-357-6012

Statewide/National Resources:

[Massachusetts Department of Mental health](#)

The Department of Mental Health, as the State Mental Health Authority, assures and provides access to services and supports to meet the mental health needs of individuals of all ages; enabling them to live, work and participate in their communities.

Contact: 1-833-773-2445

[988 Suicide and Crisis lifeline](#)

The 988 Suicide and Crisis Lifeline is a national network of local crisis centers that provides free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week in the United States. This new, shorter phone number will make it easier for people to remember and access mental health crisis services.

[Behavioral Health Help Line](#)

The Behavioral Health Help Line (BHHL) connects individuals and families to the full range of treatment services for mental health and substance use offered in Massachusetts, including outpatient, urgent, and immediate crisis care. Call for real-time support, initial clinical assessment, and connection to the right evaluation and treatment.

Contact: 1-833-773-2445

[Substance Abuse and Mental Health Services Administration National Helpline](#)

SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service (in English and [Spanish](#)) for individuals and families facing mental and/or substance use disorders.

Contact: 1-800-622-HELP (4357)

[The Trevor Project](#)

The Trevor Project's mission is to end suicide among LGBTQ young people. Providing counseling services if struggling with mental health those who are of LGBTQ.

Contact: 866-488-7386

[Massachusetts General Hospital Community Mental Health Services](#)

Providing psychologists, social workers and psychiatrists, based in community health centers, to respond to the needs of patients and community members from diverse backgrounds.

Contact: 617-724-5600

[ROCA](#)

Roca's mission is to be a relentless force in disrupting incarceration, poverty, and racism by engaging the young adults, police, and systems at the center of urban violence in relationships to address trauma, find hope, and drive change.

[The Spot Young Adult center](#)

76 Amory Street Roxbury, MA 02119

The Spot provides the structure for young adults experiencing mental illness to choose their own path to recovery. It is a place for young adults to receive services and support with Accessing benefits, Motivation, Friendships, Self- esteem, Independent Living, Education, Leadership, Employment, Coaching, Community Connections, Psychiatric services, and Individual Counseling.

Contact: 617-516-5100

[Tufts Medical Center Department of Psychiatry](#)

800 Washington St 2nd Fl, Boston, MA 02111

One of the longest-running and most diversified psychiatric services at a general hospital in Boston. Tufts believes everyone's mental health deserves exceptional treatment and attention.

Contact: 617-636-0219

[Young Adults Access Center](#)

Providing opportunities for young adults to engage in communities that provide a variety of supports including peer support, arts & social activities, connections to housing, employment and education resources in a space that is welcoming and safe.

Rental Assistance

Statewide Resources:

[Continuum of Care Programs \(CoC\)](#)

A Continuum of Care (CoC) is a regional or local planning body that coordinates housing and services funding for homeless families and individuals. Across the Commonwealth there are 12 CoCs eligible to apply for money from HUD to help homeless people. Each of the 12 CoCs serves a unique geographic area. The EOHLC serves the communities not covered by the other CoC's as the Balance of State CoC.

[HomeBASE](#)

HomeBASE is the Commonwealth's re-housing benefit created to provide families who are in the emergency shelter assistance system an opportunity to overcome some of the financial barriers to ending their homelessness. Families deemed eligible for Emergency Assistance (EA) Shelter by an Executive Office of Housing and Livable Communities (EOHLC) Homeless Coordinator can access HomeBASE.

If you are in a housing crisis and need help and/or want to know more about the HomeBASE Program, contact: Housing Consumer Education Centers or EOHLC Division of Housing Stabilization: 1-866-584-0653

[Housing Consumer Education Centers of Massachusetts](#)

Housing Consumer Education Centers offer answers to a wide range of questions about all types of housing problems. Tenants, Landlords, Prospective Buyers, and Homeowners can access information designed to maximize housing stability, strengthen investments, and minimize disputes.

[Mass 211](#)

Mass 211 is an easy to remember telephone number that connects callers to information about critical health and human services available in their community. It serves as a resource for finding government benefits and services, nonprofit organizations, support groups, volunteer opportunities, donation programs, and other local resources. Available 24/7

[Regional Administering Agencies](#)

Regional Administering Agencies (RAAs) manage subsidized housing assistance, or Rental Assistance, throughout the Commonwealth of Massachusetts. The link will bring you to the Regional Administering Agencies Contact Listing.

Use this [link](#) to select your city/town from the drop-down menu to get contact information for a regional admin agency and review income-limits for the housing payment assistance programs.

[Residential Assistance for Families in Transition \(RAFT\) program](#)

RAFT is administered by eleven Regional Administering Agencies (RAAs) as well as the Rental Assistance Processing (RAP) Center operated by Nan McKay and Associates (NMA).

The RAFT Program is a homelessness prevention program funded by the Executive Office of Housing and Livable Communities (EOHLC). RAFT provides short-term financial assistance to low-income families who are homeless or at risk of becoming homeless. The RAFT program helps keep households in stable housing situations when facing eviction, loss of utilities, and other housing emergencies. RAFT can provide up to \$7,000 per household (directly to the landlord, utility provider, mortgage servicer, or other vendor) within a 12-month period to help preserve current housing or move to new housing.

[Tenancy Preservation Program](#)

The Tenancy Preservation Program (TPP) is a homelessness prevention program. TPP works with tenants, including families with children with disabilities, facing eviction as a result of behavior related to a disability (e.g. mental illness, intellectual disability, substance abuse, aging related impairments). TPP functions as a neutral party to the landlord and tenant. In consultation with the Housing Court Department, TPP works with the property owner and tenant to determine whether the disability can be reasonably accommodated, and the tenancy preserved. The TPP does not provide any financial assistance.

Regional Resources:

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[ABCD Action for Boston Community Development](#)

178 Tremont Street Boston, MA 02111

ABCD offers support to individuals and families facing eviction or a housing-related hardship to help them remain in safe and secure housing. Staff are available to assist Boston, Malden, Medford and Everett residents with applying for various funding resources.

Contact:

- ABCD Connect line 617.348.6329
- ABCD Housing and Homelessness Prevention 781.321.3431

[Affordable housing in Boston](#)

You can find information on this site about affordable rentals and homes in the city.

CoC:

[Mayor's Office of Housing](#)

12 Channel Street, 9th Floor Boston, MA 02210

The Boston Continuum of Care is coordinated by the Mayor's Office of Housing Supportive Housing Division. Direction comes from the Continuum of Care Board, known as the Boston Continuum of Care Housing and Stabilization Committee, and consumer groups, including the Boston Advisory Council on Ending Homelessness (BACHome) and the Boston CoC Youth Council (BCYC).

Contact: 617-635-3880

RAA:

[Metro Housing Boston](#)

1411 Tremont Street Boston, MA 02120

Metro Housing Boston mobilizes wide-ranging resources to provide innovative and personalized services that lead families and individuals to housing stability, economic security, and an improved quality of life.

Contact: (617) 859-0400

[Office of Housing Stability](#)

43 Hawkins St, Boston, MA 02114

Helps residents find and maintain stable, safe, and affordable housing.



Contact: 617-635-4200

Rental Relief Fund

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The Rental Relief Fund is managed by the Office of Housing Stability (info above)

The Rental Relief Fund Rental will provide up to \$10,000 in assistance for income eligible households for up to 18 months for: arrears, current rent, future rent, utility arrears (up to \$2,000, must have shut-off notice), and moving-related expenses (when facing immediate housing insecurity). After receiving two months of future rent, applicants will need to pay their rent for four to six months before applying for additional future stipends. Applicants must also be behind on rent before applying to receive additional assistance. Applicants will be required to pay 30 percent of their income towards future rent. The Rental Relief Fund is open to households earning less than 50% of Area Median Income.

More rental assistance resources:

[A Guide to Obtaining Housing Assistance](#)

This reference guide, provided by the Massachusetts Executive Office of Housing and Livable Communities is for Massachusetts residents seeking information on housing for low and moderate income families and individuals

[Housing Assistance Application Reference Guide](#)

This guide will take you through applying for housing assistance from the Commonwealth of Massachusetts, using the “[Massachusetts Emergency Housing Payment Assistance Portal](#).” The application described in this guide is for the Residential Assistance for Families in Transition program (RAFT).

[Housing Navigator \(\[housingnavigator.ma.org\]\(http://housingnavigator.ma.org\)\)](#)

This is a database that consists of income-restricted rentals from all over the state.

If you are facing eviction, this [link](#) will guide you towards plenty of resources that the Commonwealth of Massachusetts has available to help. Legal help and mediation are also available to help low-income tenants and small landlords to avoid an eviction. This [link](#) is a more comprehensive breakdown of the resources available when facing eviction.

The City of Boston operates a [Metrolist](#), a centralized listing service of both rental and homeownership opportunities. Contact the Metrolist at (617) 635-3321 for more information.

[Training Resources for State Rental Assistance Program Providers](#)

Program partners for state rental assistance programs can access video trainings, guidance, and other presentations offered by EOHLC.

Rental Vouchers:

Rental assistance programs that provide financial rental assistance to low-income persons renting apartments on the private market.

AHVP (The Alternative Housing Voucher Program)

A state funded rental voucher program. The Alternative Housing Voucher Program provides rental assistance to people with disabilities under the age 60, who either live in, or are eligible to live in elderly/disabled state assisted public housing. [Local Housing Authorities that administer AHVP](#)

Department of Mental Health Rental Subsidy Program (DMHRSP)

Provides rental assistance to units occupied by low-income persons who receive supportive residential services through the state's Department of Mental Health (DMH) Eligible participants must be determined in need of supportive residential services by DMH, and a closed referral process is used. Assistance targets individuals with incomes of 80%AMI or less. DMH refers eligible clients to service providers across the state. Information on how to apply for DMH services or eligibility can be found [here](#).

Mobile HCVP/Section 8 (The Section 8 Housing Choice Voucher Program)

The federal Section 8 program. Apply at the Regional Administering Agency that serves the town you live in. That agency can be located here: [Service Providers](#). You can also apply at [Mass NAHRO](#).

Mobile MRVP (The Massachusetts Rental Voucher Program)

A state funded rental voucher program. Apply at the local housing authority in the town you live in. You can locate your Local Housing Authority here: [Service Providers](#).

Project based HCVP/Section 8 or project based MRVP

These vouchers are tied to specific private housing developments and cannot change location. You need to apply separately to each development.

VASH (Veterans Affairs Supportive Housing)

This is a federal voucher program for eligible Veterans. Apply at your local Veteran's Administration Hospital. You can find more information by calling 1-877-4AID-VET or their [website](#).

Substance Use Disorder Support

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Statewide/National Resources:

[Bureau of Substance Addiction Services](#)

Statewide system of prevention, intervention, treatment, and recovery support. Different types of addictions, including alcohol and gambling

Contact: (617) 624-5111

[Massachusetts Substance Abuse Information and Education Helpline](#)

The Helpline is the only statewide, public resource for finding substance use treatment, recovery, and problem gambling services. Helpline services are free and confidential. Our caring, trained Specialists will help you understand the treatment system and your options.

Contact: 1 (800) 327-5050

[National Institute on Drug Abuse](#)

This is a source where health professionals can go to learn more about Substance Use Disorder treatment. This can be helpful for families who are dealing with a loved one that has substance use disorder as well.

[Nicotine Replacement Therapy Program](#)

Stopping smoking, vaping, or using other tobacco or nicotine products takes time and courage.

Contact: Text “Start my Quit” to 36072 or 1-800-Quit-Now

[MA Dept of Public Health Substance Abuse Help Line](#)

The Massachusetts Substance Use Helpline is a free and confidential Helpline committed to offering non-judgmental caring support. Trained Specialists refer, inform, and assess needs with the goal of connecting people to proper harm reduction, treatment, and recovery services. The Helpline can be reached via call, text, or through the website [here](#).

Contact: 800-327-5050

Substance Use Disorder Support

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Statewide/National Resources:

[Behavioral Healthcare](#) provides outpatient and care coordination services, residential substance use recovery programs, and peer recovery support. Find out more about SMOC Behavioral Healthcare [here](#).

Main Contact: 508-879-2250

Recovery Support Center Contacts: 508-424-2520 or anchoredinrecovery@smoc.org

[MA Access to Recovery](#)

Access to Recovery is program for individuals who are in early recovery from a substance use disorder. Program participants receive support developing a recovery plan, connecting with supportive services, and accessing job readiness programs. Learn more about the program [here](#).

Eligibility:

- 18 years of age or older
- In early recovery (3 months-2 years) from substance use disorder
- Engaged in services with and referred by an [approved referral partner](#)
- Live or plan to live within the following communities within six months: Boston, Lowell, New Bedford, Springfield, Holyoke, or Worcester

[Power Forward](#)

The Power Forward Sober Living Scholarship provides the first three to six weeks of sober housing for those in recovery. This program provides recipients with safe, sober housing security during the essential days and weeks immediately following treatment. Scholarships apply only to vetted MASH Certified Sober Homes that we have pre-existing relationships. Please see [attached list](#) for our partners.

[Herren Project](#)

The Herren Project's Recovery Scholarship provides funding to support seven weeks of rent at a vetted sober house. Approved candidates are given a chance to get back on their feet and transition into their new sober life in a safe and successful way without the immediate financial burden of paying rent right after treatment. Candidates must be in an addiction treatment program and be referred by a case manager or counselor, or be a current Herren Project client. Check eligibility and apply [here](#).

Contact: recovery@herrenproject.org

Substance Use Disorder Support

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Statewide/National Resources:

[Project NORTH](#)

Project NORTH is a Trial Court initiative that partners with treatment providers to support individuals with treatment, recovery, and prevention, enrolling in MassHealth, developing recovery goals, accessing sober housing, and more. Referrals may come from Trial Court staff, Probation, Defense Counsel, the District Attorney's office, behavioral health treatment providers, or community partners. Individuals may also self-refer. Walk-in appointments are accepted at [all Project NORTH courthouses](#).

[The Institute for Health and Recovery](#)

75 N. Beacon St., Fl. 2, Watertown, MA 02472

IHR is a non-profit organization, which offers statewide support through consultation, training, and technical assistance to individuals and organizations affected by substance abuse. Find out more [here](#).

Contact: 617-661-3991 or Ihr@healthrecovery.org

[Massachusetts Alliance for Sober Housing \(MASH\)](#)

Massachusetts Alliance for Sober Housing (MASH) is the primary agency accountable for all certified alcohol and drug-free (ADF) housing in Massachusetts. MASH offers a [rental assistance program](#) and trainings, promoting health, safety, and community in sober homes. Find available sober housing through their directory [here](#).

Contact: 781-472-2624 or Office@mashsoberhousing.org

[South Middlesex Opportunity Council](#)

South Middlesex Opportunity Council (SMOC) is a regional Community Action agency that offers several services around the state. SMOC operates three emergency shelter programs and over 300 units of housing, including permanent, sober, and peer-support focused housing. The Common Ground Resource Center provides a single-entry point into SMOC's housing programs.

Contact the Common Ground Resource Center: [\(508\) 620-2690](tel:(508)620-2690)

[MASSCAP](#)

MASSCAP is a Community Action Agency that offers training and access to benefits to promote economic mobility and end poverty in Massachusetts. Programs offered by MASSCAP include trauma informed early education and care, rent and mortgage programs, tax preparation, and health resources. Find out more about MASSCAP [here](#).

105 Chauncy Street Suite 301 Boston, MA 02111

Phone: 617-357-6086



[North Suffolk Community Services](#)

14 Porter St, East Boston, MA 02128

North Suffolk Community Services offers outpatient and residential substance use treatment, including culturally competent and peer-supported care. Their programs serve adults, adolescents, and specialized populations like Spanish-speaking and Deaf individuals.

Contact: (617) 569-3189

[Andrew House Boston](#)

170 Morton St, Jamaica Plain, MA 00501

Andrew House – Boston is a drug and alcohol addiction treatment center situated in lovely Jamaica Plain, Massachusetts at 170 Morton St. It is run by Bay Cove Human Services and specializes in withdrawal management and detox services for adults.

Contact: (617) 318-5600

[Arbour North Detox - Dual Diagnosis Unit DMH Program](#)

49 Robinwood Avenue, Boston, MA, 02130

Arbour Counseling Services offer a continuum of care including assessment, an intensive outpatient program (IOP), and Medication-Assisted Treatment (MAT).

Contact: (617) 522-4400

[Boston Drug Treatment Centers](#)

Boston Drug Treatment Centers is a Massachusetts-based directory providing you with easy access to the best drug rehab centers in the Greater Boston area and beyond.

Contact: +1 (857) 577-8193

[Brigham and Women's Faulkner Hospital](#)

1153 Centre St, Boston MA 02130

Their Mission is to provide evidenced-based, compassionate care in a professional and collaborative manner which creates an atmosphere of hope that not only promotes recovery from alcohol or drug use disorder but provides a space where patients can discover their highest human potential and be inspired to make recovery-oriented changes medically, socially, emotionally and/or spiritually.

Contact: (617) 983-7000

[Project RESPECT - Boston Medical Center`](#)

725 Albany St, Boston, MA 02118

We offer monitored, acute substance withdrawal treatment and induction of medications for opioid use disorder in pregnant patients seeking treatment. Intensive, individualized out-patient treatment plans are outlined for each patient based on the severity of their disease, their individual goals, and their recovery progress.

Contact: (617) 414-6376

[St. Elizabeth Medical Center](#)

736 Cambridge St. Brighton, MA 02135

The Department of Addiction Medicine at St. Elizabeth's Medical Center is currently a very active division of Internal Medicine providing comprehensive and multi-dimensional care for individuals with Substance Use Disorder (SUD)

Contact: (617) 789-2574

[Hope House Boston](#)

8 Farnham Street Boston, MA 02119

Hope House Boston provides residential and outpatient treatment services for individuals with substance use disorders. Their programs include counseling, group therapy, and aftercare support to help clients achieve and maintain recovery.

Contact: 617-971-9360

[NeighborHealth Recovery Programs](#)

79 Paris St, East Boston, MA 02128

NeighborHealth Recovery Programs, offered by the East Boston Neighborhood Health Center, provide comprehensive, individualized care for those struggling with substance use disorders. Services include medication-assisted treatment, individual and group therapy, and culturally responsive support tailored to the needs of the community.

Contact: 617-568-6260

Casa Esperanza (Boston) - [Home Page](#) - Casa Esperanza

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Casa Esperanza is a bilingual and bicultural health center that focuses on providing services towards psychiatric and behavioral health issues to individuals and families. Support services are provided in English and Spanish for Latine communities in Massachusetts. Casa Esperanza's goal is to understand and challenge any individuals with addiction, mental illness, and other chronic medical conditions.

Contact Info-

Email: info@casaesperanza.org

Phone: 617-445-1123

302 Eustis St, Boston, MA 02119

Caritas Communities

Caritas Communities is a resource in the Greater Boston area that prioritizes low-income individuals who receive housing. Caritas Communities feels the need for safe housing through a variety of programs. This resource has permeant housing, veteran's housing, resident support services, and healthy resident programs.

Contact Info-

Email: caritascommunities.org

Phone: 781- 843- 1242

25 Braintree Hill Office Park, Suite 206, Braintree MA 02184

HomeStart

HomeStart is a resource that is a provider for housing services for individuals who are going through homelessness. Over the past three decades, HomeStart has helped more than 17,000 people living in shelters and on the streets into permanent housing.

Contact Info

Email: homestart@homestart.org

Phone: 617-542-0338

105 Chauncy Street, Suite 502

Coming Home Directory

Coming home directory is a resource within the Greater Boston area that provides a variety of services to those who were previously incarcerated. This resource is available to policymakers, returning individuals, corrections practitioners. In addition, the directory is accessible to those with an interest in accessing services for returning members, including their families, friends, and volunteers. The Coming Home Directory purpose is to help these previously incarcerated individuals and families, connect back into the community so that they can build support, stability, and success.

Contact Info:

Email: cominghomedirectory@crj.org

Phone: 617-482-2520

355 Boylston Street Boston, MA 02116-3313



Statewide/National Resources:

[Department of Youth Services \(DYS\)](#)

600 Washington street, 4th Floor, Boston, MA 02111

DYS serves individuals of the ages 12-21 who have been adjudicated delinquent, a youthful offender, or places in DYS' overnight arrest beds and/or detention programs while awaiting court date. DYS offered education programs with individualized attention, coaching and cognitive behavioral strategies. They strongly encourage families to engage in their programs to further help.

Contact: (617) 727-7575

[Wayside Youth & Family Support Network](#)

1 Frederick Abbott Way, Framingham, MA 01701

Wayside Youth & Family Support Network provides a variety of mental health counseling and family support services across Massachusetts. To find their services near you contact them at (508) 879-9800 or go to their [overview page](#) on their website.

[Youth Enrichment Services \(YES\)](#)

412 Massachusetts Avenue, Boston, MA, 02118

YES is a non-profit organization that provides affordable sports-based and outdoor activities for growth in leadership and development. Their goal is to build confidence, gain leadership, and create pathways to leadership for today's youths.

Contact:
info@yeskids.org
(617) 267-5877

Regional Resources:

[BCYF Jackson/Mann Community Center](#)

500 Cambridge Street, Allston, MA 02134

Offers a teen space, computer lab, gymnasium, and theater, with youth-focused programs in education, recreation, and leadership.

Contact: (617) 635-5153

[Allston Brighton Health Collaborative \(ABHC\)](#)

320 Washington Street, Brighton, MA 02135

Connects youth and families to health, educational, and leadership resources in the Allston-Brighton area.

Contact: info@abhealthcollaborative.org

[Hill House](#)

127 Mount Vernon Street, Boston, MA 02108

Provides after-school programs, sports, summer camps, and arts activities for youth in Back Bay, Beacon Hill, and Bay Village.

Contact: (617) 227-5838

[BCYF Charlestown Community Center](#)

255 Medford Street, Charlestown, MA 02129

Offers youth-focused activities including sports, swim programs, and academic support. Includes a gym, fitness room, and pool.

Contact: (617) 635-5169

Boston Chinatown Neighborhood Center (BCNC)

38 Ash Street, Boston, MA 02111

Provides youth leadership programs, after-school tutoring, and college/career readiness services for Asian American youth.

Contact: (617) 635-5129

BCYF Leahy-Holloran Community Center

1 Worrell Street, Dorchester, MA 02122

Features a teen center, rock wall, pool, and learning labs; offers year-round programs and seasonal youth events.

Contact: (617) 635-5150

Teen Center at St. Peter's (Catholic Charities Boston)

278 Bowdoin Street, Dorchester, MA 02122

Delivers youth development programs focused on leadership, education, and community engagement for teens in Dorchester.

Contact: (617) 282-3614

La Alianza Hispana

409 Dudley Street, Dorchester, MA 02125

Supports Latino youth through mentoring, academic assistance, and arts/cultural programs in Dorchester.

Contact: (617) 427-7175

East Boston YMCA

215 Bremen Street, East Boston, MA 02128

The Bremen St YMCA offers many programs open to youth and teens. This includes a full wellness facility, group exercise classes, youth sports programs, after school programs for all ages, and more.

Contact: 617-569-9622

EastBostonY@ymcaboston.org

Salesian Boys and Girls Club

150 Byron St, East Boston MA 02128

The Salesian Boys and Girls Club offers teen programming during the summer and after school. Breakfast and lunch is provided daily. Their Teen Center includes computers, TVs, and video games.

617-567-6626

frontdesk@salesianclub.com

BCYF Tobin

1481 Tremont Street, Boston, MA 02120

BCYF Tobin offers a wide range of programs and activities for teens, including athletic programs, afterschool programs, summer camps, and educational services. BCYF Tobin also features a community room, computer lab, gymnasium, batting cage, outdoor garden, and stage.

Contact: 617-635-5216

TobinCC@Boston.gov

BCYF Hyde Park

1179 River Street, Boston, MA 02136

This community center features a gymnasium, auditorium, walking track, and more. Teen programming is available in the summer and school year. There are arts, sports, and education programs.

Contact: 617-635-5178

HydeParkCC@Boston.gov

YMCA Menino

1137 River Street, Hyde Park, MA 02136

YMCA Menino includes a pool which offers swim lessons, lap swim, and family swim. There are afterschool programs for children and teens. During the summer there are day camps. Sports amenities include an open basketball gym, group exercise, water fitness, and a sauna.

Contact: 617-361-2300

MeninoY@ymcaboston.org

BCYF Hennigan

200 Heath Street, Boston, MA 02130

BCYF Hennigan offers a computer lab, fitness center, indoor pool, summer teen programming, and a dedicated teen center. Additional programs include arts and crafts, sports, and other recreational activities.

Contact: 617-635-5198

HenniganCC@Boston.gov

South Street Youth Center

17 Saint Rose St Rear Basement, Jamaica Plain, 02130

SSYC offers a space to make art, exercise, and get homework done with the help of supportive volunteers and staff. They have a gym and pool at Curtis Hall, visual arts program, girl scouts, structured games, performance arts preparation, and walks to neighborhood parks run by staff and teen peer mentors.

617-477-8263

southstreetyouthcenter@gmail.com

Josh Kraft Mattapan Teen Center - Boys and Girls Club

10 Hazelton Street Mattapan, MA 02126

The Kraft Teen Center hosts a lounge area, music production equipment, eSports room, education room, fitness area, outdoor patio, and teen friendly kitchen. There is a variety of education, workforce development, and health oriented programs.

Contact: 617-533-9055

[BCYF Nazzaro Community Center](#)

30 N Bennet St, Boston, MA 02113

The BCYF Nazzaro Community Center in the North End offers youth programs including sports leagues, martial arts, arts and crafts, and seasonal activities. These programs aim to promote healthy lifestyles, personal development, and community involvement for children and teens.

Contact: (617) 635-5166

[North End Music & Performing Arts Center \(NEMPAC\)](#)

50 Tileston St, Boston, MA 02113

The North End Music & Performing Arts Center (NEMPAC) offers youth programs in music, theatre, and dance, including group classes, musical theatre workshops, and summer camps. Programs like Broadway Bootcamp and PlayLab provide hands-on performing arts experiences, while the Teen Internship Program helps older students build leadership skills. Tuition assistance is available to ensure accessibility for all families.

Contact: (857) 239-9997

[BCYF Roslindale Community Center](#)

6 Cummins Hwy, Boston, MA 02131

The BCYF Roslindale Community Center offers a range of youth programs that support the social, educational, and recreational development of children and teens. These programs include after-school care, summer activities, sports leagues, and enrichment opportunities such as arts, crafts, and field trips. The center provides a safe and welcoming environment where young people can learn new skills, build friendships, and stay active year-round.

Contact: (617) 635-5186

[Parkway In Motion](#)

Parkway In Motion is a nonprofit organization supporting youth in West Roxbury, Roslindale, and Hyde Park through community events, scholarships, and connections to local sports leagues. They host free family-friendly activities like the Easter Egg Hunt and Trick-or-Treat on Centre Street, and offer resources for youth sports such as soccer, lacrosse, and basketball.

Children's Services of Roxbury

504-520 Dudley St, Roxbury, MA 02119

The BCYF Roslindale Community Center offers a variety of youth programs designed to support children and families throughout the year. During the school year, the center provides a state-licensed after-school childcare program for children aged 6 to 12, featuring educational and recreational activities. In the summer months, a full-day program is available, including indoor and outdoor activities, field trips, and swimming at the nearby Flaherty Pool. Affordable rates and acceptance of EEC vouchers make these programs accessible to the community.

Contact: (617) 445-6655

South Boston Neighborhood House

136 H St, South Boston, MA 02127

South Boston Neighborhood House offers youth programs that provide academic support, enrichment activities, and leadership development. From after-school care for younger children to career readiness and mentorship for teens, the programs help local youth grow, learn, and succeed in a supportive community environment.

Contact: (617) 268-1619

IBA's Creative Youth Development Program

2 San Juan Street., Boston MA 02118

IBA's Creative Youth Development Program in Boston's South End empowers teens aged 14-18 through arts education, academic support, leadership training, and civic engagement. Participants explore creative expression while gaining life skills and preparing for college and careers.

Contact:

- info@ibaboston.org
- (617) 927-1707

West End Community Center

75 Blossom Ct, Boston, MA 02114

The West End Community Center (WECC) offers engaging youth programs such as drop-in playgroups, movie nights, music classes, crafting events, holiday celebrations, and family game nights. They also host the annual West End Children's Festival, a free community event celebrating art, culture, and family fun.

Immigrant Resources

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Statewide/National Resources:

[Citizen for New Americans Program - Office for Refugees and Immigrants](#)

1 Ashburton Place 5th floor Boston, MA 02108

The Citizenship for New Americans Program (CNAP) assists legal permanent Massachusetts residents in gaining citizenship. Residents must be within 3 years of eligibility to become citizens of the United States. Services provided include: ESOL/civics classes, citizenship application assistance, interview preparation and supportive services including interpretation and referral services. Find a list of service providers [here](#).

[Financial Literacy for Newcomers \(FLN\)](#)

FLN offers workshop classes, free of cost to the participants, about the American financial system. As well as teaching how to immigrants can protect their money and build assets. It is offered in 15 languages including but not limited to: Spanish, Portuguese, Haitian Creole, Russian, Ukrainian, and Swahili. After graduation from the program you are awarded a stipend. You can find more information [here](#).

[International Institute of New England \(IINE\)](#)

2 Boylston Street, 3rd Floor, Boston, MA 02116

101 Jackson Street, Suite 2, Lowell, MA 01852

The International Institute of New England (IINE) helps refugees and immigrants with a wide range of services including: relocation services, employment advancement, education, pathways to citizenship, legal services, and language and translation services. Click [here](#) for more information.

Boston: 617.695.9990

Lowell: 978.459.9031

[Massachusetts Immigration and Refugee Advocacy Coalition \(MIRA\)](#)

69 Canal St 3rd floor, Boston, MA 02114

MIRA promotes the rights and integration of immigrants and refugees in New England. They offer an immigrant helpline for general information about immigration pathways/processes, resources for immigrants, Know-Your-Rights information, and personal immigration court cases or a pending immigration application. Click to find their [online factsheets](#) and [legal service](#) directory.

Call the helpline at (508) 293-1871

[Office for Refugees and Immigrants \(ORI\)](#)

1 Ashburton Place 5th floor Boston, MA 02108

In addition to the resources already listed, ORI runs many other programs and services. This includes medical, employment, schooling, cash assistance, and more. Find the full list of programs and qualifications [here](#).

Office for Refugees and Immigrants: 617-727-7888

[Citizen for New Americans Program - Office for Refugees and Immigrants](#)

The Citizenship for New Americans Program (CNAP) assists legal permanent Massachusetts residents in gaining citizenship. Residents must be within 3 years of eligibility to become citizens of the United States. Services provided include: ESOL/civics classes, citizenship application assistance, interview preparation and supportive services including interpretation and referral services. Find a list of service providers [here](#)

[PAIR Project](#)

98 North Washington Street, Suite 106 Boston MA 02114

Political Asylum/Immigration Representation (PAIR) helps asylum seekers and detained immigrants navigate the legal system. PAIR provides free asylum intake services and free legal services for detainees with bond and removal defense. PAIR's Detention Program is the only immigration legal services program with negotiated access to all major ICE detention centers in Massachusetts and Wyatt, Rhode Island to conduct legal orientation.

Phone: 617-742-9296

Rian Immigration Center

One State Street, Boston, MA 02109

Rian empowers immigrants, refugees and international exchange visitors on the path to opportunity, safety, and a better future. They offer legal assistance for immigration cases at an extremely low cost or for free. Rian also provides education, career-building, and international exchange visitor visa services.

Free legal consultation: 617-542-7654 ext. 176

Immigration Legal Resource Center:

Click here to download printable Red Cards. Red Cards also know as “Know Your Rights” cards provide legal information about the fundamental rights for individuals regardless of their immigration status, when interacting with law enforcement and immigration authorities. Downloads are available in Amharic, Arabic, Chinese, English, Farsi, French, Haitian Creole, Hmong, Khmer, Korean, Pashto, Portuguese, Punjabi, Russian, Spanish, Tigrinya, Ukrainian and Vietnamese.

Phone: (415) 255-9499

AODAdmin@ilrc.org

Regional Resources:

[Free Immigrant Consultations – Mayors Office of Immigrant Advancement](#)

1 City Hall Square, Room 806, Boston, MA 02201

If you need advice from a lawyer, the Mayor's Office for Immigrant Advancement offers free one-time immigration consultations via telephone. These occur on the 1st and 3rd Wednesday of every month from 12:00 - 3:00 p.m. Due to high demand, you must register for an appointment beforehand. The consultations are limited to advice and information and do not lead to legal representation. To register for an appointment with a volunteer lawyer, call 617-635-2980 or email immigrantadvancement@boston.gov.

[Get a Driver's License – Mayors Office of Immigrant Advancement](#)

1 City Hall Square, Room 806, Boston, MA 02201

Residents can get a standard driver's license regardless of their immigration status, per the Worker and Family Mobility Act (WFMA). A driver's license provides valid identification and helps reduce the risk of entering the criminal law system if authorities stop you. The RMV's policy prohibits information-sharing with immigration authorities, and regulations from the Massachusetts Attorney General's office prohibit the RMV from providing information to immigration authorities. Click the [link](#) for guides in different languages.

[Action for Boston Community Development](#)

178 Tremont Street Boston, MA 02111

ABCD offers a range of free immigration services through our network of neighborhood sites. This includes English and civic classes, citizenship and naturalization process assistance, and green card renewals and replacements.

Contact: 617-348-6000

Asian American Civic Association

87 Tyler Street, Boston, MA 02111

AACA programs are open to all backgrounds. They provide English education for beginners and for workplace development. AACA offers a variety of training programs for jobs in building maintenance and banking/finance. Additionally, their multi-service center includes assistance for government benefits registration, housing counseling, immigration, tax filing, and more.

Contact: 617-426-9492

English for New Bostonians

185 Devonshire Street, Suite 700, Boston, MA 02110

English for New Bostonians supports English programs at all levels, around the city. Specialized classes include English for Immigrant Entrepreneurs, English for Parents and Caregivers, and English for Career Pathways.

Contact: 617.982.6860

Email: info@englishfornewbostonians.org

Greater Boston legal Services

197 Friend Street, Boston, MA 02114

GBLS provides free legal assistance and representation on civil (non-criminal) matters. Their Immigration Unit provides legal representation and advocates on behalf of low-income immigrants. They prioritize cases of immigrants who are seeking permanent refuge and safe haven, individuals subjected to domestic violence and unaccompanied children. The Asian Outreach Center provides guidance, referral services and free legal assistance to Asian immigrants. They speak Cantonese, Mandarin, Toisanese and Vietnamese, and will hire an interpreter for other languages.

Contact: 617-371-1234

[Immigrant Family Services Institute](#)

1626 Blue Hill Avenue, Mattapan, MA 02126

IFSI provides case management services to help new immigrants access legal aid, housing, childcare, healthcare, and other public benefits, as needed. They also assist with documenting and processing applications for TPS, CHNV sponsorship, and work permits, as well as accompanying clients in exploring alternative pathways to citizenship, based on current status. Adult learning and workplace development classes are available at their offices.

Contact: 617.322.1348

[Mabel Immigrant Justice Center](#)

200 Portland Street, 5th Floor, Boston, MA 02114

The Mabel Center provides full legal representation to clients seeking asylum, along with handling cases for pro se applications, employment authorization documents (EAD), special immigrant juveniles (SIJs), and Violence Against Women Act (VAWA) cases. They speak English and Spanish.

Contact: 617-417-4325

[Massachusetts Alliance of Portuguese Speakers](#)

Brighton and Dorchester

MAPS offers a variety of health and social service resources, including free confidential STD testing. They also hold US Citizenship assistance by appointment on a regular basis in Brighton and Dorchester. For Portuguese speakers who want a driver's license, MAPS can translate personal documents, schedule appointments at the RMV, provide printed copies of the driver's manual in Portuguese, and find a driving school. Additionally, they can also refer clients to other resources in the community, including ESOL classes (English for Speakers of Other Languages), financial literacy, Portuguese-speaking legal services, and more.

Contact: 617-864-7600

[Locations](#)

Refugee and Immigrant Assistance Center (RIAC)

253 Roxbury Street, Boston, MA 02119

RIAC's mission is to promote cultural, educational, and socioeconomic development in the refugee and immigrant community. They offer refugee resettlement, post resettlement, and community counseling services. Through their case-management program, refugee and immigrant families receive orientation which covers a variety of topics and assists newly arrived families in adjusting to life in and around Boston and Worcester.

Phone: (617) 238-2430

Fax: (617) 238-2430

Email: riac@riacboston.org

Somali Development Center

10 Malcolm X Blvd, Roxbury, MA 02119

The Somali Development Center provides accessible services to refugees and immigrants. This includes post-resettlement community services, adult literacy programs, crime prevention, elder care, newcomers orientation, immigration assistance, employment services, and more.

Contact: 617-522-0700

Vietnamese American Civic Association

42 Charles St, Dorchester, MA 02122

VACA helps lawful permanent residents navigate citizenship process, including mock interviews. They offer translation, government benefits enrollment, and immigration services for residents in Boston. VACA also holds English Second Language (ESL) classes at three skill levels.

Contact: 617-288-7344

Statewide/National Resources:

[GED and HiSET Test General Information](#)

Department of Elementary and Secondary Education

The GED and HiSET tests allow individuals to earn an equivalent to a high school diploma. [Learn more](#) about the difference between the GED and HiSET, where to sign up to take the test, and free test preparation materials. There is no cost to taking the GED and HiSET tests for all MA residents.

[Community College resources](#)

Massachusetts Community Colleges - Massachusetts Association of Community Colleges

[Resource for High School Equivalency test locations:](#)

Massachusetts Official HSE Test Centers - High School Equivalency (HSE) Testing Program

[MassLINKS](#)

MassLINKS provides free virtual education classes to Massachusetts residents to support high school equivalency testing, English language instruction, workplace readiness, and college preparation. Classes have flexible scheduling and students are eligible to receive technology support, such as a Chromebook, headphones, calculator, etc.

Contact: 978-355-1541 or masslinks@mwcc.mass.edu

[MassHire](#) the state's leading workforce development network that connects employers and job seekers. MassHire provides job placement, training, and career development services at no charge. Find a MassHire career center location in your area [here](#). Learn more about upcoming job fairs and hiring event [here](#).

Contact: (617) 626-5300

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Statewide/National Resources:

[MassAbility](#) supports those with disabilities to gain autonomy and independence. MassAbility's Career Services center provides guidance, training, and job placement assistance for individuals who meet MassAbility's physical or mental disability eligibility requirement. Apply for services at [MassAbility Connect](#), or find contact information for regional locations [here](#).

[MassTown Careers](#) is a website that provides a plethora of job opportunities available in towns and cities across Massachusetts. Jobs are updated and careers range from health, information technology, human services, public work, public safety, finance, and town manager/administrator. The job opportunities have instructors of links for those interested to apply. [Website: Search Our Municipal Jobs - Mass Town Careers](#)

[Mass.gov](#) is a resource that provides Mass residents with job opportunities. The website has a 'find your job' tab which allows Mass residents to filter their search to find a career that fits them and in the area they find fit. Internships paid and unpaid are also included in the job opportunities. Website: [Find Your Career at the Commonwealth | Mass.gov](#)

[Vet Jobs America](#) helps veterans in their transition to civilian life by providing comprehensive career services in their journey to finding employment. Website: [Apprenticeship Placement For Veterans | Hingham, MA | Vet Jobs America, Inc.](#)
Contact: (800) 947-7925

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Statewide/National Resources:

[Mass.gov Department of Unemployment](#), has resources that support Massachusetts residents during challenging times. [Website: Department of Unemployment Assistance | Mass.gov](#)

[Southeastern Economic Development Corporation \(SEED\)](#)

The Southeastern Economic Development Corporation is a non-profit organization that helps start, grow, and scale small local businesses through loan programs. These programs include Fast Track Loans, Small Loans, and SBA 504 Loans. SEED also offers technical assistance through workshops and financial consultations. Access the SEED website [here](#).

508-822-1020

[MIT OpenCourseware \(OCW\)](#)

MIT OpenCourseWare (OCW) is a collection of over 2,000 MIT courses offered for free online. Course files are downloadable and enrollment is not required allowing learners to study at their own pace. Access courses [here](#)

[Action for Boston Community Development.](#)

10 Malcom X Blvd Ground Floor, Roxbury MA 02119

ABCD is a Boston community development that helps young people access job opportunities. Also provides information for Boston careers for policing work through Boston.gov.

Learn more and reach out: [Here](#)

Phone: 617-348-6000

[YMCA Workforce Development](#)

18 Tremont St, Boston, MA 02108

YMCA provides job training opportunities in Boston as well as statewide. The priority is seeking job employment for adults who need help gaining skills for the demanding workforce. Workforce development and job training form attached:

[here](#)

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Statewide/National Resources:

[Boston Public Library](#)

700 Boylston Street Boston MA, 02116

Boston Public Library provides resources such as virtual and in person opportunities for Boston residents, as well as any individuals in the Greater Boston areas to get access to job and workforce development trainings.

Learn more and reach out to:

Email: ask@blp.org

Phone: 617-536- 5400

Regional Resources:

[The Boston Private Industry Council:](#)

2 Oliver St, Boston MA 02109

Boston Private Industry Council created by Mayor Michelle Wu to promote workforce development. In addition to advancing policies and gathering useful labor market information, the organization connects students and schools to employers. Find youth resources [here](#). Find out more about convenings and labor market information [here](#).

Learn more and reach out to 617-488-1300

[City Academy:](#)

City Academy is a part of the City of Boston training program, located [here](#) . Mayor Wu has implemented services directly for individuals who are looking to be medical technicians and jobs requiring a driver's license.

Learn more and reach out: cityacademy@boston.gov

[JVS Boston:](#)

75 Federal St Boston MA 02110

Job training, as well as disability and career services are available at JVS Boston. Financial programs are listed for people across the greater Boston area.

Learn more and reach out to :617-399-3131

[Goodwill Boston Career Center:](#)

1010 Harrison Ave, Boston MA 02119

Good Will Boston Career Center prioritizes jobseekers and employers through a variety of resources. Workforce development is brought through hiring events, career tools, and ongoing workshops.

Learn more and reach out: Phone: 617-541-1400

Email: business@goodwillmass.org

[Roxbury Community College:](#)

1234 Columbus Ave Boston, MA 02021

Roxbury Community College (RCC)- RCC provides resources for any individual to advance their careers. Located in Roxbury Boston, their missions are to provide the commonwealth of Massachusetts educational opportunities in reaching their workforce goals.

Learn more and reach out to: CWD@rcc.mass.edu