



Lender Extranet Support

Technical Support and General Questions: homeownership@masshousing.com

HomeOwnership Lending Operations

Underwriting Team and Loan Scenarios: holoanreview@masshousing.com

Rate Lock Desk: lockdesk@masshousing.com

Closing and Post Closing Team: holendingoperations@masshousing.com

Mortgage Insurance Fund

Mortgage Insurance Fund: mioperations@masshousing.com

HomeOwnership Production

Lisa Fiandaca, Sr. Director of HomeOwnership Production: 781.771.1571 | lfiandaca@masshousing.com

Jaclyn Kelly, Manager Consumer Engagement: 617-854-1965 | jkelly@masshousing.com

Nieves Gomez, Business Development Analyst: 617.854.1318 | ngomez@masshousing.com

HomeOwnership Relationship Management

Goretti Joaquim, Senior Relationship Manager: 617.283.7677 | gjoaquim@masshousing.com

Ilhane "Ellie" Fernandes, Relationship Manager: 617.306.9840 | ifernandes@masshousing.com

Oneida Fuentes, Relationship Manager: 617.416.8587 | ofuentes@masshousing.com

Rocco Leone, Relationship Manager: 617.513.3724 | rleone@masshousing.com

Geanie Melendez, Relationship Manager Non- Profit: 857.472.9010 | vmelendez@masshousing.com

Jeff Wright, Relationship Manager: 617.378.1577 | jwright@masshousing.com