



Lender Extranet Support

Technical Support 888.619.4440 | homeownership@masshousing.com

Homeownership Lending Operations

Stephen Payson, Sr. Director of Homeownership Lending Operations: 617.854.1344 | spayson@masshousing.com

Alison Haskins, Manager of Correspondent Lending Operations: 617.854.1322 | ahaskins@masshousing.com

Jeremy Meneses, Sr. Manager of Homeownership Lending Operations: 617.854.1093 | jmeneses@masshousing.com

Susan Sheffer, HO Lending Product Manager: 617.854.1328 | ssheffer@masshousing.com

Deanna Ramsden, Manager of Federal and State Appropriated Mortgage Programs: 617.854.1822 | dramsden@masshousing.com

Patrick Gavin, Secondary Marketing Analyst: 617.854.1011 | pgavin@masshousing.com

Calvin Ratcliffe, Loan Acquisition Specialist: 617.854.1392 | cratcliffe@masshousing.com

Pam Balboni, Risk Analyst: 978.908.9681 | pbalboni@masshousing.com

Kathleen Holt, Senior Risk Analyst: 978.908.9679 | kholt@masshousing.com

Homeownership Production - Homeownership Relationship Management

Lisa Fiandaca, Sr. Director of HomeOwnership Production: 781.771.1571 | lfiandaca@masshousing.com

Nieves Gomez, Business Development Analyst: 617.854.1318 | ngomez@masshousing.com

Oneida Fuentes, Relationship Manager: 617.416.8587 | ofuentes@masshousing.com

Goretti Joaquim, Senior Relationship Manager: 617.283.7677 | gjoaquim@masshousing.com

Rocco Leone, Relationship Manager: 617.513.3724 | rleone@masshousing.com

Angelo Nuby, Senior Relationship Manager: 857.472.9010 | anuby@masshousing.com

Richard Petisce, Relationship Manager: 617.306.9840 | rpetisce@masshousing.com

Jeff Wright, Relationship Manager: 617.378.1577 | jwright@masshousing.com

Mortgage Insurance Fund (MIF)

MIF General Fax: 617.854.1026

Connie Kuang, Financial Analyst: 617-854-1254 | ckuang@masshousing.com

General Questions/Loan Scenarios: HOCl@masshousing.com

Underwriting: holoanreview@masshousing.com

Pamela Balbon: 978-908-9681 | Pbalboni@masshousing.com

Kathy Holt: 978-908-9679 | Kholt@masshousing.com

Secondary and Rate Lock: lockdesk@masshousing.com

Mortgage Insurance Fund: mioperations@masshousing.com