



HomeOwnership Announcement

August 10, 2022

Update to our Portal's "Quick Start Guide for Administrators"

Effective August 22nd, MassHousing will update our Password Requirements. To setup a **new** password or to update an **expired** or **forgotten** password, the user will need to create a Password Length of 16 characters including a minimum of: 1 Upper Case Letter, 1 Lower Case Letter, 1 Number and 1 Special Character. The new password expiration date will be 180 Days.

Please call 888-843-6432 option 1, 4, or email homeownership@masshousing.com or your Relationship Manager for assistance.



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